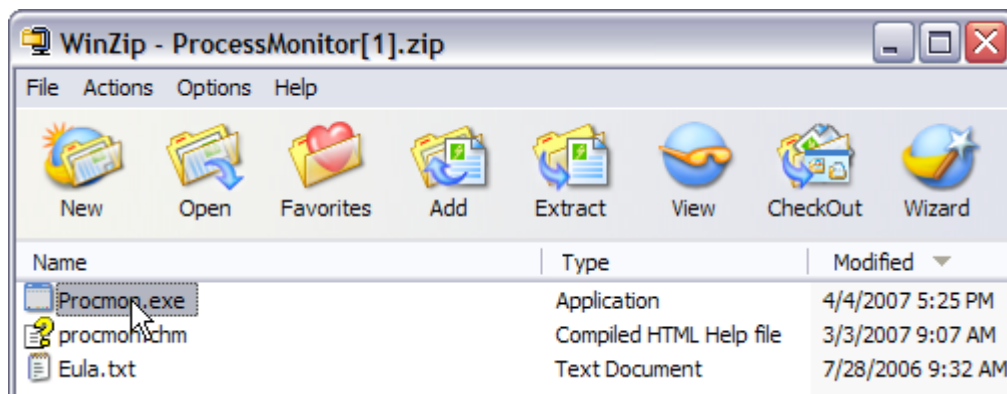
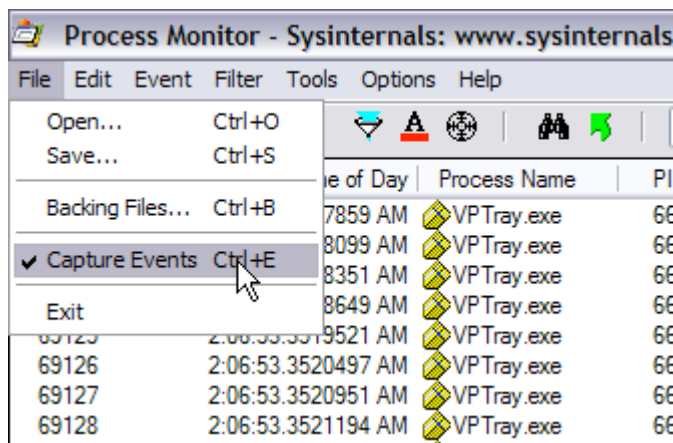


Process Monitor installation and use

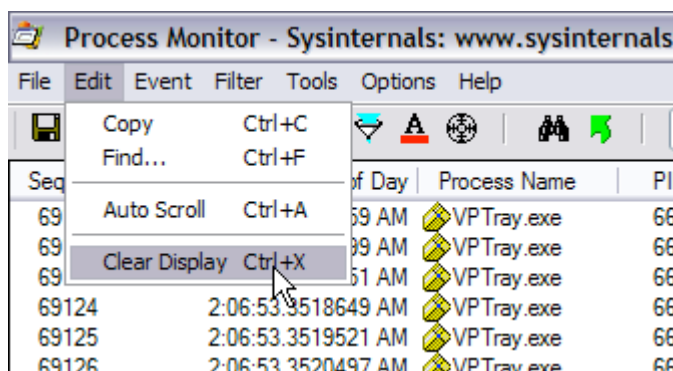
1. Download "Process Monitor" from <http://technet.microsoft.com/en-us/sysinternals/bb896645.aspx>
2. Once download is complete, open the file and double click on "Procmon.exe"



3. Once "Process Monitor" launches, click on "File" menu and uncheck "Capture Events" (or press Ctrl+E) to stop the capture.

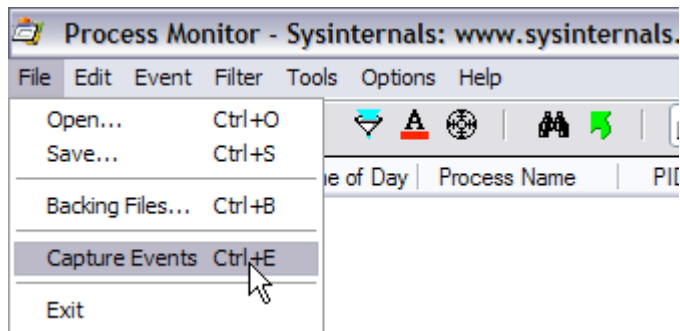


4. Now go to "Edit" menu and choose "Clear Display" (or press Ctrl+X). This will clear the existing information from "Process Monitor" to prevent us from capturing any unnecessary information.

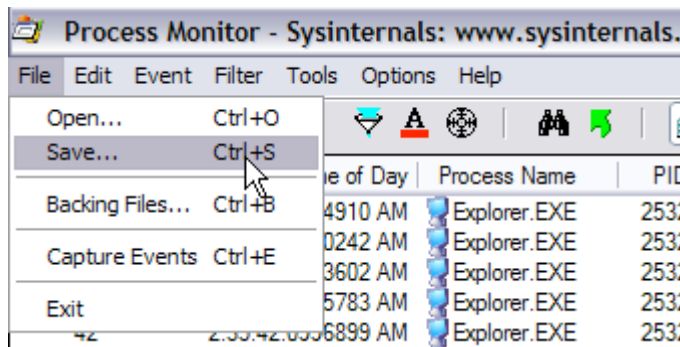


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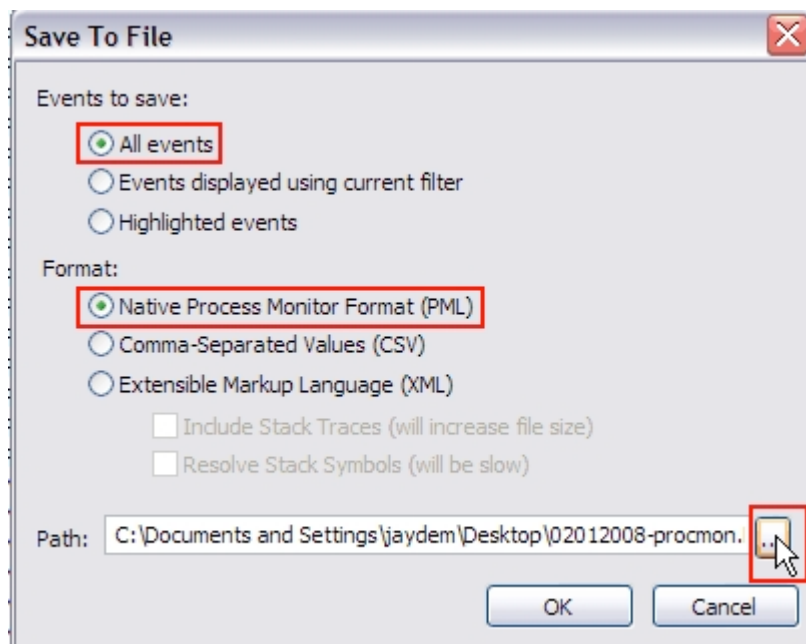
5. Before duplicating the problem, click on “File” menu and check “Capture Events” (or press Ctrl+E) to start capturing data again



6. Now perform the required actions to duplicate the problem
7. After problem has occurred, click on “File” menu and uncheck “Capture Events” (or press Ctrl+E) to stop the capture once again.
8. Next click on “File” menu and choose “Save” (or press Ctrl+S)



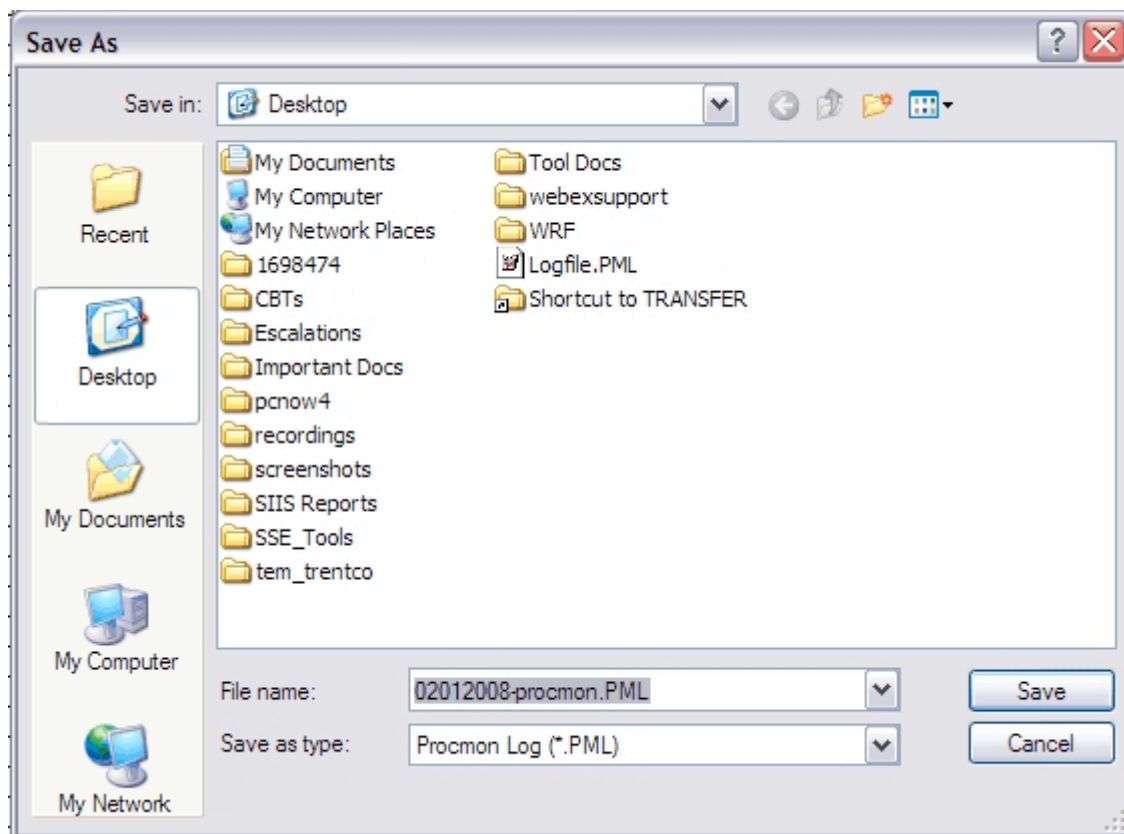
9. Make sure “All events” and “Native Process Monitor Format (PML)” are chosen then click on the browse button at the bottom right as shown below



10. For the “Save in” location choose “Desktop”. For the file name you may want to use the following naming convention “*currentdate-procmon*”. For example, if today was 02/01/2008

Process Monitor installation and use

the file would be called “02012008-procmon” as shown below. Once complete click on “Save”.



11. Now click on “OK” to complete your save

